Customer is an external/internal organization who buys good, product or service from another organization. inoERP customer module supports all the functionalities required to create/manage & maintain different type of customer relationships . You can

1. Enter multiple physical addresses as different customer sites for a single customer.
2. Assign & Use the same customer in different business units.
3. Assign a business purpose for each address. Such as Ship to, Bill to.
4. Define contact people, bank accounts, payment methods, telephone numbers, and relationships for each customer.
5. Manage all tax and legally required customer information.
6. Default transaction information such as price list , payment term, FOB and attachments from customer

inoERP provides different planning methods to suit different needs.

1. Material Requirement Planning :

MRP is an old, traditional, push based production planning and [inventory](http://en.wikipedia.org/wiki/Inventory) control system used to [manage](http://en.wikipedia.org/wiki/Management) [manufacturing](http://en.wikipedia.org/wiki/Manufacturing) processes. The biggest drawback of MRP is that it’s a push based system and doesn’t quickly respond to demand/supply variations.

inoERP MRP works like any other MRP based system. It takes input from forecast, BOM, sales order & work orders. System does a complete BOM explosion and then determines the requirement for each item using offset and netting. MRP suggests orders for purchasing & production.

1. Min Max Planning:

Min Max is a very simple but effective material replenishment method. For each item, you specify minimum and maximum inventory levels in an organization or subinvntory (subinvntory level MinMax is not yet fully functional). When the inventory level for an item drops below the minimum, system suggests a new requisition or work order to bring the balance back up to the maximum.

The major limitation with Min Max is that it’s a simple two bin system. So the average inventory hold can be very high for long lead time items. This issue is resolved by Multi Bin Min Max Planning.

1. Multi-Bin Min Max Planning
2. Automated Kanban System